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# Post Wire Termination Visit (LSC-POSTWIRE-VST)

An on-site walkthrough by a Lutron Field Service Engineer with the Electrical Contractor to confirm Lutron equipment readiness for on-site startup. This service visit is intended to help reduce the risk of project delays due to installation errors and/or improper wiring. During this visit, the Lutron Field Service Engineer will check that the Lutron devices are installed and wired properly and that device communication is working properly prior to returning to site for programming and configuration of the system at the intial start-up visit.

- \* **NOTE:** All Lutron devices (including processors (QPx) and hubs (HJSx) depending on system type) must be installed and powered per the Lutron submittal prior to this visit. Lutron device wiring interconnections are required. Please refer to the Lutron submittal for wiring details.
- \* It is the Electrical Contractor's responsibility to have the latest submittal available on-site.

## Visit Summary

- Confirmation from a Lutron Field Service Engineer that the system is properly wired and is ready for startup.
  - Offers the EC reassurance that the system is wired properly and can reduce the risk of delays or charges due to the site not being ready.
- This visit is intended as a high level verification/confirmation that the Lutron equipment is wired and powered, with minor troubleshooting if necessary; it does not include extensive wiring troubleshooting, or validation that the entire system was installed per the approved submittal. Lutron will work to confirm overall wiring readiness and basic system functionality prior to start-up and will note any deficiencies for the Electrical Contractor.
- This service is available for Lutron Vive, Quantum and Athena systems.
- The Field Service Engineer will complete the Post Wire Termination Checklist during this site visit.

#### Additional Information

- Lutron requires 10 business days' notice to schedule an on-site visit.
- Coordination of required visit attendees, including any specification or ownership team members, is the responsibility of the Electrical Contractor.
- Quantity dictates the number of days purchased. One day equates to 8 hours maximum.
- Facility representative should secure access to the required areas prior to the visit date.
- This visit may occur after hours at an additional cost.

### **Additional Information**

Customer Assistance: 1.844.LUTRON1

To schedule a visit, contact Lutron Scheduling Representatives:

Phone: 1.800.523.9466, ext. 4439 Email: LSCscheduling@lutron.com

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