

Remote Training (LSC-TRAIN-RMTE)

A supplemental remote system training for site personnel.

Visit Summary

- Standard training agendas, by system type, are available on www.lutron.com or within system submittals.
- Lutron Service Representative can consult with the facility representative at the beginning of the remote training session, in order to tailor training for site personnel.
- Remote network access is required for this visit and the system must be able to connect to the internet.
- The remote session will be conducted using Microsoft Teams. It is the facility representatives responsibility to provide a device that allows attendees to view the training.
- This service is available for Lutron Quantum and Athena systems.
- This training is not to exceed 4 hours or additional charges will be incurred.

Additional Information

- Lutron requires 5 business days' notice to schedule a remote session.
- Coordination of the attendees is the responsibility of the facility representative.
- Quantity dictates the number of 4 hour sessions purchased.
- Facility representative should secure access to the required areas prior to the visit date.
- This remote session will occur during normal business hours.

Additional Information

Customer Assistance: 1.844.LUTRON1

To schedule a visit, contact Lutron Scheduling Representatives:

Phone: 1.800.523.9466, ext. 4439

Email: LSCscheduling@lutron.com

Lutron, Quantum and Athena are trademarks or registered trademarks of Lutron Electronics Co., Inc. in the US and/or other countries.

Job Name: Job Number:	Model Numbers:
--	-----------------------